



We heal and inspire the human spirit.

To: PCPs, Specialists, BH, BHT, Vision Providers & IPAs

From: IEHP – Provider Relations

Date: June 4, 2026

Subject: **NCQA Health Equity Race and Ethnicity Data Collection**

IEHP is currently accredited with the National Committee for Quality Assurance (NCQA). In 2023, NCQA launched a new accreditation program focused on Health Equity. Health equity is fundamental to IEHP's Mission, Vision and Values and we need your partnership as we strive to improve health equity across the Inland Empire.

NCQA's "Health Equity Accreditation" focuses on the foundation of health equity work:

- Building an internal culture that supports the organization's external health equity work;
- Collecting data that helps the organization create and offer language services and provider networks mindful of individuals' cultural and linguistic needs;
- Identifying opportunities to reduce health inequities and improve care.

Our Ask of You:

Please document the NCQA recommended race and ethnicity information elements when responding to the semi-annual provider network verification update. Your complete and timely submission is greatly appreciated.

Your response to the race and ethnicity data is entirely voluntary and non-discriminatory. By providing this information, you help us in meeting this accreditation guideline and ensure that our provider network accurately represents our Member population. Rest assured, your response will not be published in our provider directory.

In the event a Member calls IEHP to select a provider who speaks their language and shares their cultural background, we are able to direct them appropriately.

Thank you again for your partnership and for serving our Members and community.

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

All IEHP communications can be found at: www.providerservices.iehp.org > News and Updates > Notices